

Shropshire Care market action plan- what our teams support the market with...

Governance and oversight

- Adopting a whole system approach
- Single points of referral for:
 - IPC Support IPC, Ccg (NHS SHROPSHIRE CCG)
 - Testing support
 - Staffing support
- PPE – urgent supplies
- Risk Management and prioritisation
- Regulatory compliance

Testing

- Testing programmes – all cohorts
- Hospital discharge and admissions support
- Training the trainers in care homes
- Accessing kits

Communications

- Lead comms officer system wide
- Working continuously with Spic on constantly updates information
- Streamline and highlight important comms
- Communicate all relevant guidance

Financial support

- payment to support increased costs
- Payments in advance
- Invoices paid in 5 days
- Additional grant funding advice and opportunities
- IPC grant funding (imminent)
- Ongoing debt management support and repayment programmes
- Financial resilience and viability

Workforce

- Supporting the workforce- wellbeing and resources
- Redeployment of staff into care homes
- Staff testing
- Leadership and HR operational support
- MDT / Enhanced health in care homes
- Primary care and community health support

IPC and PPE

- Training and support to care homes re:
 - IPC
 - Use of PPE
 - isolating/ cohorting/ shielding
 - Testing
 - Cleaning
 - Compliance
 - General issues and advice
 - Outbreak notification

Emotional and psychological support

- Bereavement support
- TRiM model
- MH first aiders
- Stress and anxiety workshops
- Coping with crisis workshops

Robust risk management process

See next slide